

# The QMS Leads for ESTO

You Should know who these people are:

- **QMS Implementation Manager** - the senior QMS lead, with a high degree of training, with overall responsibility for QMS compliance in the organization {Kurt Smith, x6-3644}
- **Directives Manager** – responsible for helping the organization with all directives matters {Pat Fogleman, x6-6798}
- **Configuration Manager** – responsible for proper performance of a configuration control processes {Pat Fogleman, x6-6798}
- **Nonconformance Lead** – dispositions NCRs, coordinates corrective actions, and closes NCRs when completed {Kurt Smith, x6-3644}
- **Records Manager** – responsible for proper record-keeping and records maintenance in the organization {Pat Fogleman, x6-6798}